

TOWN OF ACTON

472 Main Street Acton, Massachusetts 01720 Telephone (978) 264-9636 Fax (978) 264-9630

INTERDEPARTMENTAL COMMUNICATION

To:

Planning Board

Date:

June 8, 2006

From:

Kristin K. Alexander, AICP, Assistant Town Planner &

nsuit to Alexander, AICF, Assistant Town Flatiller

Subject:

Quail Ridge Country Club - Golf Ball Complaints from Great Road Condominiums

<u>Issue</u>

During the last week of May, Mr. Bill Blocker, the man in charge of maintenance at Great Road Condominiums (GRC), contacted the Town to report that golf balls have been flying over the driving range nets at Quail Ridge Country Club (QRCC) and landing on the GRC property. Mr. Blocker said he and others at GRC are concerned that children and vehicles could be hit by flying balls. He also reported that some people living at GRC do not want to renew their leases because of the situation. Mr. Mike Donahue, General Manager of QRCC, informed me that he had received several messages on his voice mail complaining about golf balls flying over the driving range nets and landing on the GRC property. He said all the messages sounded like they were the same caller, but the caller(s) never left names or phone numbers. Mr. Donahue also told me that he received a call from the Acton Police Department on June 2, 2006 stating that the Police Department received a complaint about golf balls flying over the driving range nets and landing on the GRC property (see attached report). Mr. Donahue had a QRCC staff person investigate who was on the driving range at that time. QRCC staff found a man and his 6 year old son. QRCC did not confirm whether the father and son hit any balls over the net.

History

Last year, the Acton Police Department received several calls from GRC about golf balls flying over the driving range nets and landing on the GRC property. These reports are also attached. One vehicle parked at GRC was damaged by a flying golf ball. Most complaints were received when the driving range was open, but one complaint was received when the range was closed and no one was on the range. Mr. Donahue is aware of one person who hit balls (two balls) over the driving range nets. In response to the complaints, QRCC raised many of the driving range nets to the maximum height allowed in the QRCC Planning Board decision: 75 feet. Mr. Mike Donahue also offered to GRC residents to pay for any damage done to residents' vehicles by flying golf balls from the driving range. He said residents could bring him the repair bills and he would pay them in full. Not one person has ever contacted him about damage to their vehicles.

Site Visits

I met with Mr. Blocker at GRC on May 30, 2006. He showed me where the balls have been landing. He said balls landed on the property on different days at varying times. Mr. Blocker suspects balls might still be flying over the nets because most people/golfers are right handed and the golfers tee off at an elevation higher than where the nets are installed and higher than the GRC property (for example, the tee off area could be 25' higher than the base of the net, so

the 75' high net is only as effective as a 50' high net). Mr. Blocker told me that children have been seen picking up golf balls even though they have been asked not to. We did not see any balls on the property.

Garry Rhodes, Acton's Zoning Enforcement Officer, and I met with Mr. Mike Donahue and his superintendent at QRCC on June 6, 2006. They showed us the driving range and associated nets. The first few sections of net closest to where people tee off at the range are 75 feet in height. Almost 2/3rds of the way down the range, the nets are only about 50 feet high, and then the last sections of nets are lower. QRCC admitted that someone could hit the ball over the net if they were either an exceptional golfer (and tried to hit the balls over) or an extremely bad golfer. Mr. Donahue said QRCC provides the golf balls, and that they are range balls so they only travel as far as 175 to 200 yards. Usually balls fly short and high or long and low. QRCC said that most of the time a staff person is at the driving range when it's in use. If they see or suspect a golfer's swing may send balls over the nets, they have the golfer tee off on the side furthest from the nets / condominiums. QRCC told us that they have additional net extensions. They said they could install the net extensions if that is the desire of the Planning Board. QRCC also reported that they have seen children and some adults coming onto the property and taking golf balls.

Recommendation

At this time, I recommend that the Planning Board take no action to amend the QRCC decision regarding the driving range nets and that staff continue to monitor the situation. Staff did not see any balls on the GRC property and therefore could not begin to determine how they ended up there. There have been no reports/evidence of human or vehicular injuries from balls flying from the driving range since many of the nets were raised to 75' high. Garry Rhodes and I agreed that we would not want extra time, effort, and cost spent for the Planning Board to amend the decision and QRCC to install net extensions when we are unsure of the root of the problem. Additionally, based on our understanding of how the balls fly, it doesn't appear that extending the last sections of net would reduce the number of balls flying over the nets onto the GRC property. Golfers do tee off at an elevation higher than the base elevation where the nets sit, but I don't believe it is enough of a difference to be an issue. As I mentioned, I would recommend that staff keep monitoring the situation; encourage GRC to continue to immediately report all flying ball incidents to the Police Department, Planning Department and Garry Rhodes; and we will inform the Board of any further developments. At a later date, the Board could reevaluate the situation. If you have any questions or want staff to take a different approach, please let the Planning Department know.

cc: Mr. Garry Rhodes, Acton Zoning Enforcement Officer / Building Commissioner

Mr. Don Johnson, Acton Town Manager

Mr. Bill Blocker, Great Road Condominiums

Mr. Mike Donahue, General Manager, Quail Ridge Country Club

Acton Police Department

P. O. Box 2212 Acton, MA 01720 (978) 263-2911

Incident Report

Incident Number: 2006000009468

File No: N/A

Dispatch Incident Number: 2006000006181

Print Date: June 9, 2006 Printed By: dsturniolo

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Acton Police Department P. O. Box 2212 Acton, MA 01720 (978) 263-2911 Incident Report

the above. The rp stated he has one of the golf balls in question in his possession.

Incident Number: 2006000009468

File No: N/A

Dispatch Incident Number: 2006000006181

Print Date: June 9, 2006

Printed By: dsturniolo

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INCIDENT D SPATCHER RECEIVED LOCAL # ACTIVITY DISPATCHED STERVISOR PRIORITY ADDRESS (JURISDICTION) ARRIVED NATURE ACC REP DISPOSITION OFFICER(S) INCIDENT TYPE CLEARED I0510671 CALL FOR SERVICE KEELER 07/16/2005, (2: MACGLASHIN 07/16/2005, 12:19 386-A GREAT RD #12 GREY Cross: 8 MEYER HILL DR 07/16/2005, 12:26 HEALTH HAZARD No No HARRIS ST @461 07/16/2005, 12:42 HEALTH HAZARD ACTON, MA, 01720 (01) CT: MACGLASHIN REPORT

Reported as: HEALTH HAZARD Found as: HEALTH HAZARD

Domestic Abuse: No

Dispatcher Remarks:

65DK TO SPEAK WITH BRIAN CARVER ABOUT GOLF BALLS GOING THROUGH THE APARTMENT COMPLEX. THE GOLF BALLS ARE COMING FROM THE QUAIL RIDGE GOLF COURSE. SEE REPORT.

REPORTER CARVER, BRIAN S License: 028-56-1360 (MA)

(Male) 386A GREAT RD Apt: 12 SSN: 028-66-1360

M0400889 ACTON MA 01720

Phone: 978-635-0089 Race: W DOB: 05/31/1970 Age: 35

Commt: RPTD GOLF BALL BEING HIT THROUGH COMPLEX

OTHER QUAIL RIDGE COUNTRY CLUB License: None

SKYLINE DRIVE

M0503045 ACTON MA 01720

Phone: None Recorded DOB: None Recorded

Commt: LOCATION OF DRIVING RANGE

Narrative(s):

Narr. 1: PTL. DEAN KEELER Division: None Status: Open [10510671]

Title: INCIDENT REPORT Entered: PTL, DEAN KEELER

Reviewed: No officer

07/16/2005 Saturday 12:19 hrs.

On the above stated date and time I responded to the rear of 386 Great rd. for a report of golf balls coming from the country club driving range into the parking area. Upon arrival I spoke with the caller, Brian Carver. Brian advised that he was in his apartment when he heard a loud bang, which he believed was a golf ball from the range hitting one of the parked cars. Brian advised a report of damage to another vehicle had been made last week because of a golf ball hitting a car. I was advised by Brian that he came out and checked around but did not see any damage to the vehicles that were there. I also made a check of the area but was unable to locate any damage. I checked the wooded area between the driving range and the parking lot and did locate some balls from the driving range on the outside of the safety netting. The balls that I located were in the area that the netting starts to become lower

INCIDENT LOCAL # PRIORITY	ACTIVITY ADDRESS (JURISDICTION) DISPOSITION	OFFICER(S)	RECEIVED DISPATCHED ARRIVED CLEARED	DISPATCHER SUPERVISOR NATURE INCIDENT TYPE
ACC REP	DISPOSITION	Orricer(s)		

Narrative 1 (continued) By: PTL. DRAN KEELER

Incident I0510671

in height. After speaking with Mr. Carver and checking the area I went over to the club and spoke with one of the employees. I was advised that the range had just opened at noon today and the club was limiting it's use to short distance irons that would not have been able to cross the net today. I was also advised that there are plans to extend the height of the netting further down range to resolve any problems in the future. It was also brought to my attention that kids from the apartment complex have been coming onto the range and taking some of the range balls back to the complex. I advised the club's management to post no trespassing signs along the property line and to call the Department if this occurs again.

1139

Respectfully Submitted,

Ptl. Dean Keeler #65 Acton Police Department



ACTON POLICE DEPARTMENT

P.O. Box 2212 365 Main Street Acton, Massachusetts 01720 (978) 264-9638 (BUSINESS LINE) (978) 264-9640 (DETECTIVES)



Frank J. Widmayer, III Chief of Police	COVER SHEET	APD FAX # (978) 263-3501
Date: 7-12-05 PLEASE DELIVER THE ANAME:	One Cot	~5
THIS MESSAGE IS BEING	G SENT FROM:	
NAME:	Grung	
DIVISION: PATROL SPECIAL SERVICES WE ARE TRANSMITTING	DETECTIVES COMMUNICATIONS PAGES INCLUDING	THIS COVER SHEET.
MESSAGE:		
	-	

STATEMENT OF CONFIDENTIALITY

THE DOCUMENTS INCLUDED WITH THIS FACSIMILE TRANSMITTAL SHEET CONTAIN INFORMATION FROM THE ACTON POLICE DEPARTMENT WHICH IS CONFIDENTIAL AND/OR PRIVILEDGED. THIS INFORMATION IS INTENDED TO BE FOR THE USE OF THE ADDRESSEE NAMED ON THIS SHEET. IF YOU ARE NOT THE ADDRESSEE, NOTE THAT ANY DISCLOSURE, PHOTOCOPYING, DISTRIBUTION, OR USE OF THE CONTENTS OF THIS FAXED INFORMATION IS PROHIBITED BY LAW. IF YOU HAVE RECEIVED THIS FACSIMILE IN ERROR. PLEASE NOTIFY US BY TELEPHONE IMMEDIATELY SO THAT WE CAN ARRANGE FOR THE RETRIEVAL OF THE FAXED DOCUMENTS.

Acton Police Department Incident_Report

Single Incident

INCIDENT LOCAL # PRIORITY ACC REP	ACTIVITY ADDRESS (JURISDICTION) DISPOSITION	OFFICER(S)	RECEIVED DISPATCHED ARRIVED CLEARED	DISPATOR SUPERVISOR NATURE INCIDENT TYPE
10509777 9 No Yes	DIRECTED PATROL 386-A GREAT RD #12 CIOSS: 8 MEYER HILL DR HARRIS ST @461 ACTON, MA, 01720 (01) REPORT	PENNEY	06/30/2005, 16:55 06/30/2005, 16:55 06/30/2005, 17:02 06/30/2005, 17:18	MILLIGAN GREY MV VS GOLF MALICIOUS DEST CT: MILLIGAN

Reported as: MALICIOUS DEST Found as: MALICIOUS DEST

Domestic Abuse: No

Dispatcher Remarks:

RP ON CELL PHONE REPORTS GOLF BALLS FROM THE NEW GOLF COURSE ARE HITTING CARS PARKED AT THE GREAT RD CONDO'S RP SPOKE TO GENTLEMAN PLAYING GOLF ADVISED HIM OF THE PROBLEM THE PLAYER IGNORED HIM, RP HOME #978-635-0089 CELL #617-461-4075, RP WILL SPEAR TO CAR 29, OFFICER HAS GONE TO QUAIL RIDGE TO SPEAK TO THE PLAYER SEE C29 REPORT.

REPORTER CARVER, BRIAN S 386A GREAT RD Apt: 12 License: 028-66-1360 (MA)

(Male) SSN: 028-66-1360

M0400889 ACTON MA 01720

> Phone: 978-635-0089 Race: W DOB: 05/31/1970 Age: 35

Commt: REPORTED GOLF BALL IN PARKING LOT

PROP-OWNR SHEA, WILLIAM J JR License: S-92395238 (MA)

39 MEYER HILL DR

M0403039 ACTON MA 01720

> Phone: None Recorded DOB: 03/29/1953 Age: 52

Commt: DIR OF GOLF QUAIL RIDGE

PROP-OWNR QUAIL RUN COUNTRY CLUB License: None

SKYLINE DRIVE

M0502597 ACTON MA 01720

> Phone: 978-580-7611 DOB: None Recorded

Commt: GOLF BALL INTO PARKING LOT GREAT RD

Narrative(s):

Narr. 1: PTL. LUKE PENNEY Division: None Status: Open [I0509777]

Title: GOLF BALL IN LOT Entered: PTL. LUKE PENNEY

Reviewed: No officer

I RESPONDED TO 386 GREAT RD TO SPEAK TO A RESIDENT ABOUT A GOLF BALL THAT CAME THROUGH THE WOODS NEAR HIS CAR. UPON ARRIVAL, I WAS MET BY RESIDENT BRYAN HOWARD, I ASKED HOWARD IF HIS CARS WERE STRUCK AND HE SAID NO. HOWARD, SAID THAT HE WALKED THROUGH THE WOODS TO THE DRIVING RANGE AND CONFRONTED A MAN HITTING GOLF BALLS. HOWARD TOLD THE MAN TO STOP AND THE MAN CONTINUED TO HIT GOLF BALLS.

I CAME IN CONTACT WITH A WORKER THAT IS BUILDING THE NEW FENCE AND NET TO

		· · · · · · · · · · · · · · · · · · ·			
INCIDENT			RECEIVED	DISPATCHER	7
LOCAL #	ACTIVITY		DISPATCHED	SUPERVISOR	
PRIORITY ACC REP	ADDRESS (JURISDICTION) DISPOSITION		ARRIVED	NATURE	İ
	DIBLOSITION	OFFICER(S)	CLEARED	INCIDENT TYPE	ļ

Narrative 1 (continued) By: PTL. LUKE PENNEY Incident 10509777

PREVENT GOLF BALLS FROM LEAVING THE PROPERTY. THE SUBJECT DENIED HITTING THEM. I ADVISED HIM THAT HE WOULD BE CHARGED WITH MALICIOUS DESTRUCTION IF ANY CARS GET DAMAGED. I SPOKE TO DIRECTOR OF GOLF WILLIAM SHEA. SHEA ADVISED ME THAT THE NET SHOULD BE UP BY THE END OF THIS WEEK. SHEA ALSO SAID THAT RULES ARE POSTED EXCLUDING PLAYERS FROM HITTING LONG CLUBS TO PREVENT ANY LONG BALLS TAILING OFF INTO THE LOT.

103844

RESPECTFULLY SUBMITTED, PTL LUKE D. PENNEY # 58

				
INCIDENT LOCAL # PRIORITY ACC REP	ACTIVITY ADDRESS (JURISDICTION) DISPOSITION	OFFICER(S)	RECEIVED DISPATCHED ARRIVED CLEARED	DISPATCHE SUPERVISOR NATURE INCIDENT TYPE
10510276 9 No Yes	CALL FOR SERVICE 388-A GREAT RD #11 CIOBS: 8 MEYER HILL DR HARRIS ST @461 ACTON, MA, 01720 (01) REPORT	PENNEY	07/09/2005, 19:12 07/09/2005, 19:13 07/09/2005, 19:22 07/09/2005, 19:43	MACGLASHIN COONEY MV MALICIOUS DEST CT: MACGLASHIN

Reported as: MALICIOUS DEST Found as: MALICIOUS DEST

Domestic Abuse: No

Dispatcher Remarks:

58LP TO THE ABOVE TO SPACK WITH RESIDENT ABOUT A GOLF BALL GOING THROUGH HIS WINDSHIELD. 58LP SPOKE WITH MANAGER.

REPORTER SCHECHTER, HYIM

License: 879688208

(Male) M0402633 388A GREAT RD Apt: 11

ACTON MA 01720

Phone: 978-263-3046 Race: W

DOB: 09/05/1965 Age: 39

Commt: RPT'D GOLF BALL THROUGH WINDOW

SUSPECT QUAIL RUN COUNTRY CLUB

License: None

SKYLINE DRIVE M0502597

ACTON MA 01720

Phone: 978-580-7811

DOB: None Recorded

Commt: GOLF BALL WENT THROUGH CAR WINDOW

PROP-OWNR SHEA, WILLIAM J JR

License: S-92395238 (MA)

39 MEYER HILL DR

M0403039

ACTON MA 01720

Phone: None Recorded

DOB: 03/29/1953 Age: 52

Commt: DIR OF GOLF QUAIL RUN GOLF COURSE

Narrative(s):

Division: None

Status: Open [10510276]

Narr. 1: PTL. LUKE PENNEY Title: CAR WINDOW DAMAGED Entered: PTL. LUKE PENNEY

Reviewed: No officer

I RESPONDED TO 388 A GREAT RD APT 11 ON A REPORT OF A CAR WINDOW DAMAGED BY A GOLF BALL. UPON ARRIVAL, I SPOKE WITH RESIDENT HYIM SHECHTER. HYIM POINTED TO HIS CAR MA REG 90CZ29 (2000 DODGE STRATUS PURPLE). I OBSERVED THE REAR WINDOW TO BE COMPLETELY SHATTERED. HYIM HAD A GOLF BALL IN HIS HAND THAT HE RETRIEVED FROM THE CAR. THERE WAS AN INDENTATION WHERE THE GOLF BALL IMPACTED THE BOTTOM RIGHT SECTION OF THE REAR WINDOW. I GAVE SCHECTER THE CASE NUMBER AND ADVISED HIM TO CONTACT HIS INSURANCE COMPANY. WHILE SPEAKING TO HYIM, I OBSERVED A GOLF BALL SAIL THROUGH THE AIR FROM THE DRIVING RANGE CLEARING THE PARKING LOT AND LANDING JUST SHORT OF HITTING THE APARTMENTS. I THEN RESPONDED TO THE GOLF

LOCAL # ACTIVITY PRIORITY ADDRESS (JURISDICTION) ACC REP DISPOSITION OFFICER(S)	DISPATCHED ARRIVED CLEARED	SUPERVISOR NATURE INCIDENT TYPE
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Narrative 1 (continued) By: PTL. LUKE PENNEY Incident I0510276

I WAS MET BY DIRECTOR OF GOLF WILLIAM SHEA. I OBSERVED A NEWLY INSTALLED NET THAT RUNS ALONG THE DRIVING RANGE THAT IS APPROXIMATELY 500 FEET LONG AND 60 FEET HIGH. SHEA SAID THAT HE RESPONED TO THE RANGE WHEN THE CALL CAME IN. SHEA TOLD ME THAT THERE IS STILL A RESTRICTION TO PLAYERS USING THE PRACTICE AREA. SHEA ASSURED ME THAT THE ISSUE OF GOLF BALLS STILL GOING INTO THE LOT OF GREAT RD CONDOMINIUMS WILL BE ADDRESSED AT A BOARD MEETING ALREADY SHEDULED FOR AUGUST 11. SHEA WAS APOLOGETIC AND GENUINELY CONCERNED ABOUT THE NEIGHBORS. I SUGGESTED TO SHEA THAT THE CURRENT NET BE EXTENDED ANOTHER 100 FEET AND HE AGREED THAT THIS MEASURE MIGHT HELP.

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RESPECTFULLY SUBMITTED, PTL LUKE D. PENNEY # 58



INCIDENT LOCAL # PRIORITY ACC REP	ACTIVITY ADDRESS (JURISDICTION) DISPOSITION	OFFICER(S)	RECEIVED DISPATCHED ARRIVED CLEARED	DISPATCHER SUPERVISOR NATURE INCIDENT TYPE
10510381 9 No Yes	CALL FOR SERVICE 388-A GREAT RD CIOSS: 8 MEYER HILL DR HARRIS ST @461 ACTON, MA, 01720 (01) REPORT	MCCARTHY STURNIOLO	07/11/2005, 16:49 07/11/2005, 16:53 07/11/2005, 17:02 07/11/2005, 17:15	BOYD GREY GOLF BALLS SUSP ACTIVITY CT: BOYD

Reported as: SUSP ACTIVITY Found as: SUSP ACTIVITY

Domestic Abuse: No

Dispatcher Remarks:

98SM TO THE ABOVE FOR GOLF BALL'S FLYING INTO HIS PARKING LOT, JUST MISSING HIS CAR. 98SM WENT TO QUAIL RIDGE C.C. TO TRY AND REACH SOMEONE ABOUT THIS ISSUE. SPOKE TO THE MANAGER HE IS GOING TO SHUT DOWN THE DRIVING RANGE TEMPORARILY. SEE REPORT.

REPORTER SHECHTER, HTIM E License: None

388A GREAT RD Apt: 11 (Male)

M0502887 ACTON MA 01720

> Phone: 978-263-3046 Race: W DOB: 09/05/1965 Age: 39

Commt: REPORTED GOLF BALLS ON HIS PROPERTY

OTHER SARCIA, MARIA License: 034-64-0332 (Female) SKYLINE DR. 110000 SSN: 034-64-0332

M0502926 ACTON MA 01720

Phone: 978-580-8321 Race: W DOB: 12/24/1969 Age: 35

Commt: CONTROLLER QUAIL RIDGER C.C.

Narrative(s):

Narr. 1: PTL. STEPHEN MCCARTHY Division: None Status: Open [10510381] Title: INCIDENT REPORT

Entered: PTL. STEPHEN MCCARTHY

Reviewed: No officer

On July 11, 2005, myself and officer Sturniolo were working the 3-11 p.m. shift, in marked cruiser #23. At approximately 4:49 p.m. I was dispatched to 388 A Great Rd. Apt. #11 to speak to. Htim Shechter about golf balls that are on his property that are coming from the driving range at the Quail Ridge C.C.

Upon arrival I was met by Htim in the parking lot. Htim stated that 4 range balls had came onto his property from Quail Ridge. Htim was concerned because his daughters were playing outside while this happened. The four range balls were taken as evidence. I advised Htim that I would file a police report and I would go speak to a manager at Quail Ridge.

Myself and officer Starniolo then went to Quail Ridge to speak to the manger. Upon arrival I spoke to Maria Sarcia. I told Maria about the incident today. Maria stated that she would close down the driving range until they could figure out the problem. The 4 golf balls were secured in the departments

1 110 MEL DIBPOSITION OFFICER(S) CLEARED INCIDENT TYPE	INCIDENT LOCAL # PRIORITY ACC REP	ACTIVITY ADDRESS (JURISDICTION) DISPOSITION	 OFFICER(S)	RECEIVED DISPATCHED ARRIVED CLEARED	DISPATCHER SUPERVISOR NATURE INCIDENT TYPE
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Narrative 1 (continued) By: PTL. STEPHEN MCCARTHY Incident 10510381

Ptl. Stephen McCarthy